

# FHIR Workflow

# Speaker

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# FHIR Workflow

Workflow is an essential part of healthcare - orders, care protocols, referrals are the drivers of most activity within in-patient settings and a great deal of activity in community care as well.

FHIR is concerned with workflow when there's a need to share information about workflow state or relationships, when there's a need to coordinate or drive the execution of workflow across systems and when there's a need to define allowed actions, dependencies and conditions on behavior.

<http://build.fhir.org/workflow.html>

# FHIR Workflow Resources

<b>Definitions</b> <ul style="list-style-type: none"><li>• ActivityDefinition</li><li>• Measure</li></ul>	Resources that define something that can potentially happen in a patient and time-independent manner <ul style="list-style-type: none"><li>• OperationDefinition</li><li>• PlanDefinition</li><li>• Questionnaire</li></ul>
<b>Requests</b> <ul style="list-style-type: none"><li>• Appointment*</li><li>• AppointmentResponse*</li><li>• CarePlan</li><li>• Claim</li><li>• CommunicationRequest</li></ul>	Resources that ask for or express a desire/intention for something to be done <ul style="list-style-type: none"><li>• Contract</li><li>• CoverageEligibilityRequest</li><li>• DeviceRequest</li><li>• EnrollmentRequest</li><li>• ImmunizationRecommendation</li><li>• MedicationRequest</li><li>• NutritionOrder</li><li>• ServiceRequest</li><li>• Task‡</li><li>• SupplyRequest</li><li>• VisionPrescription</li></ul>
<b>Events</b> <ul style="list-style-type: none"><li>• ChargeItem</li><li>• ClaimResponse</li><li>• ClinicalImpression</li><li>• Communication</li><li>• Composition</li><li>• Condition (aka Problem)</li><li>• Consent</li><li>• Coverage</li><li>• CoverageEligibilityResponse</li><li>• DeviceUseStatement</li></ul>	Resources that express that something has been done and which can potentially be done because of a request <ul style="list-style-type: none"><li>• DiagnosticReport</li><li>• DocumentManifest</li><li>• DocumentReference</li><li>• Encounter</li><li>• EnrollmentResponse</li><li>• EpisodeOfCare</li><li>• ExplanationOfBenefit</li><li>• FamilyMemberHistory</li><li>• GuidanceResponse</li><li>• ImagingStudy</li><li>• Immunization</li><li>• MeasureReport</li><li>• Media</li><li>• MedicationAdministration</li><li>• MedicationDispense</li><li>• MedicationStatement</li><li>• Observation</li><li>• PaymentNotice</li><li>• PaymentReconciliation</li><li>• Procedure</li><li>• QuestionnaireResponse</li><li>• RiskAssessment</li><li>• SupplyDelivery</li><li>• Task‡</li></ul>

<http://build.fhir.org/workflow.html#list>

# FHIR Workflow Development

- Bi-weekly calls for over two years
  - Final results – new section in specification for “Workflow”
    - Resource Patterns of Definition/Request/Event
- ....



# Opportunities for Referrals and FHIR

## [Argonaut Scheduling Implementation Guide](#)

- Supports both patient and provider scheduling
- Fetch and book available appointments
- Locate providers using the [Argonaut Provider Directory](#)

## [CDS Hooks](#)

- Standard method for invoking clinical decision support in a clinician work flow
- Many possible EHR triggers (hooks): patient-view, medication-prescribe, etc.

## [Argonaut Questionnaire Implementation Guide](#)

- Capture additional information required for referral
- Focused on simple questionnaires

# Referral Initiator Requirements

Initiate a referral request to an external system

- Include patient identifiers, referral identifiers, and clinical information (C-CDA or FHIR resources)

Receive update messages from an external system

- Decline, Accept, In progress, Complete

Initiate a cancellation message

Process completion of referral and corresponding clinical information

Initiation system must notify a provider if:

- No response to a referral request
- No referral outcome in a timely manner

# Referral Receiver Requirements

Receive a referral request from an external system

- Store imitator provided patient identifier and referral identifier

Receive cancel messages from an external system

Support sending a cancel confirmation

- Accept/Decline/Complete

Support sending an Accept/Decline/Complete statuses

Create and send referral outcome and corresponding clinical information

Bonus: Provide available schedule, and allow external scheduling



# Industry Today

## 360x support still minimal

- Infrastructure and constituent parts (Direct, XDM, C-CDA, HL7 v2) are mostly available today
- Comprehensive specification that covers the base referral requirements

## FHIR workflow, even less

- Infrastructure and constituent parts (FHIR Task Resource, FHIR Subscription, FHIR messaging, possible FHIR workflow-specific services or operations) are not currently widely available
- Missing Implementation Guides to cover the base requirements

# Opportunity

Define base initiator and receiver requirements and encourage pilots, 360x or otherwise.