

COVID-19 Response

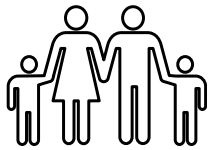
Dick Flanigan, Senior Vice President

April 15, 2020

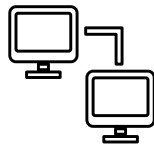
Cerner's Response to COVID-19

COVID-19
Response

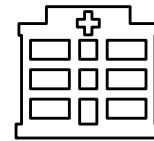
Actions taken across Cerner:



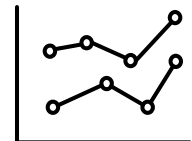
- 1** Created 2 task forces:
- 1) Chief Clinical Officer to address health and safety
 - 2) Senior executives to address client, business and operations



- 2** Ensured mission critical access to client systems, including limiting changes to minimize outages



- 3** Set up team to identify and advance deployment-ready capabilities, learning from early markets to meet client needs (e.g. telehealth, data and analytics, surge)



- 4** Support national data collection and analytics through CDC, White House Task Force and other coalitions and organizations

Cerner COVID-19 Response Center



- Established a Response Center accessible from Cerner.com
- Central hub to help clients navigate COVID-19 response
 - How To Guides on common approaches
 - Client strategy guides: Surge, testing sites
 - Solution recommendations
- Safe Harbor Collaboration
 - Peer to peer and Cerner clinical monitoring and curation

The screenshot shows the Cerner COVID-19 Response Center website. At the top, there is a header with the Cerner logo and the text "Cerner COVID-19 Response Center". Below the header, there is a main content area with a large blue banner featuring a virus particle and the text "Cerner COVID-19 Response Center" and "Client Collaboration All Cerner clients". Below the banner, there are two main sections: "Client Collaboration" and "Cerner Recommendations", both with "UPDATED" tags. The "Client Collaboration" section includes a paragraph of text and a list of links: "Clients", "CommunityWorks", "PowerWorks Ambulatory", and "Continuum". The "Cerner Recommendations" section includes a paragraph of text and a list of links: "Surge Capacity Guide", "Solution Recommendations", and "Disaster Documentation Guide".

Challenges

- **Early on, our associate travel and health guidelines were not always supported by clients**
 - Inconsistency of guidelines
- **Public Health Reporting and Surveillance**
 - Realization that there are gaps in public health reporting systems
 - Disease prevalence
- **Supply Chain and Capacity Management**

Opportunities

- **Clarity on durability in relaxation of regulations on privacy, providers, etc. for telehealth and real-world research**
- **Investments supporting non-acute care and behavioral health**
- **Strengthen public health reporting/analysis infrastructure**
 - Drive full adoption of electronic laboratory reporting, syndromic surveillance, electronic case reporting, standard vocabulary, and access to images
 - Focus on Interoperability standards identification and adoption supporting Emergency Preparedness
- **Engage industry on the recovery phase (Reimagine Health Care)**
- **Working to accelerate vaccine development, testing & deployment**