

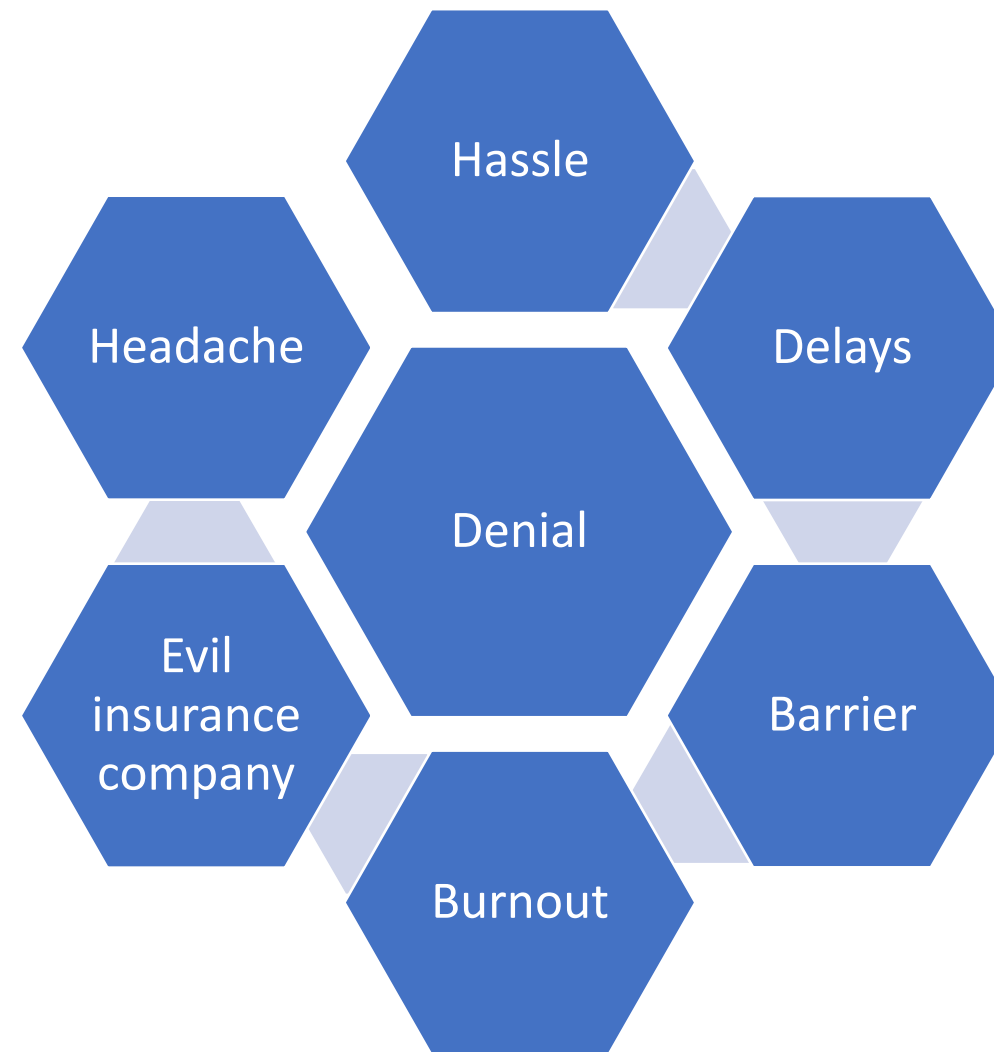
Prior Auth Innovation

Accelerating with FHIR

May 5, 2020

Prior Auth: A Triple Aim Intervention??

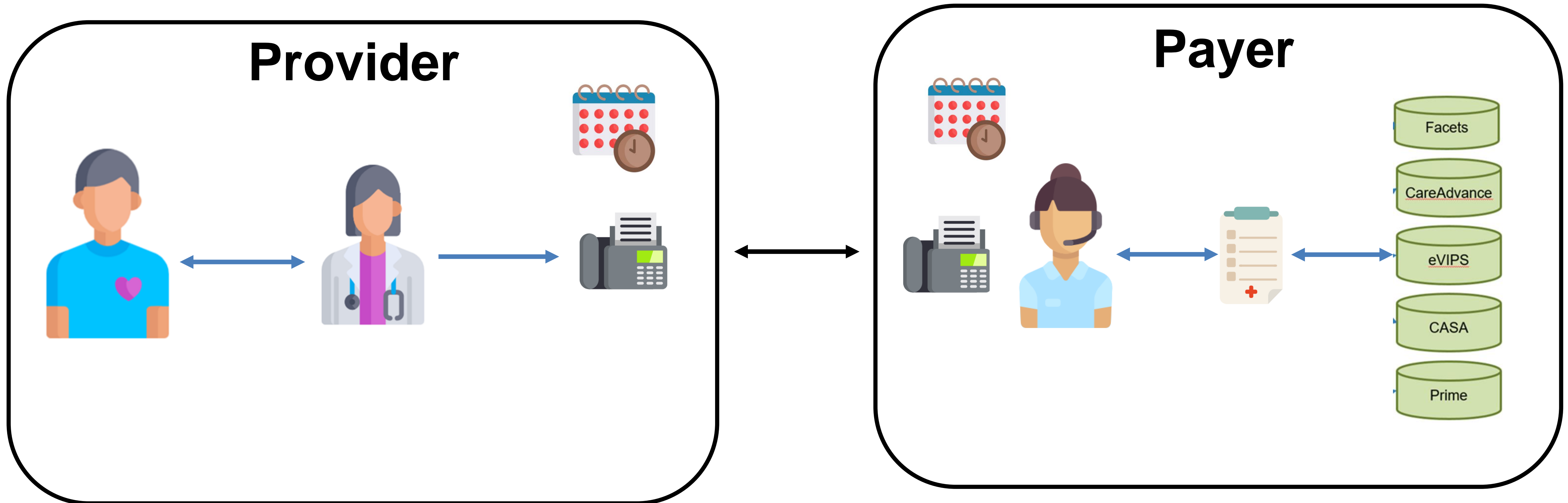
“What words come to mind when you hear prior auth...”



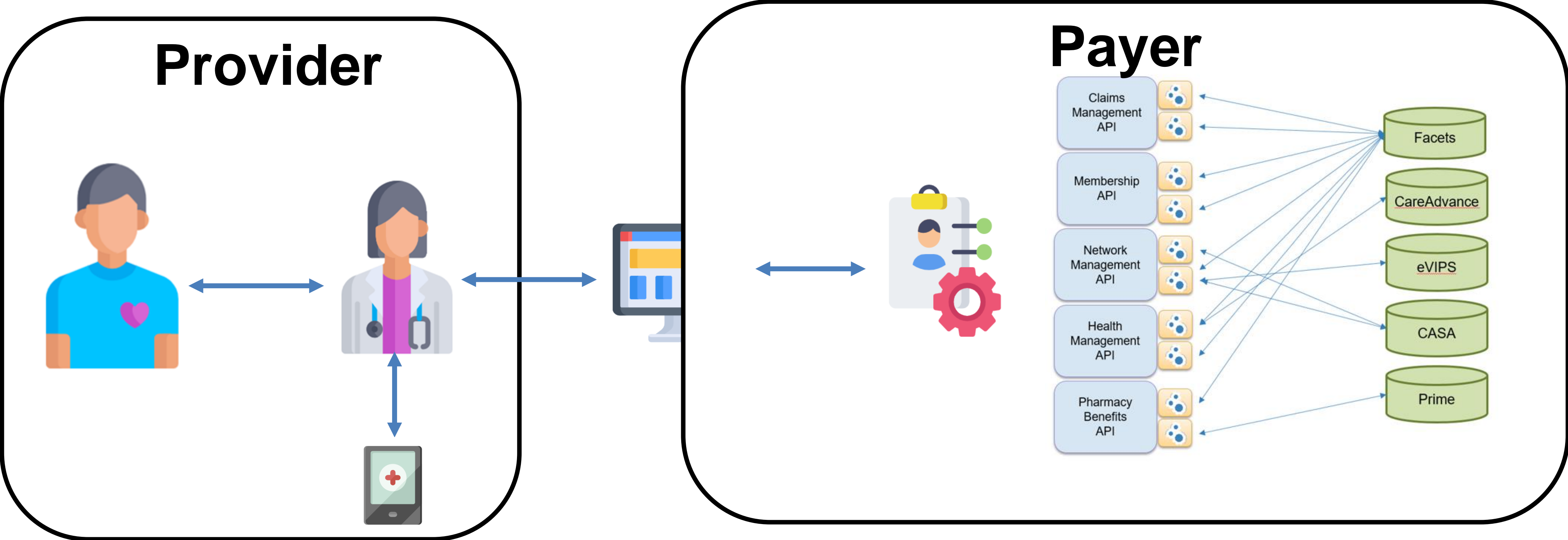
Benefits to health care consumer

- Quality and safety of care (evidence based decision making)
- Assurance of coverage (avoidance of balance billing)
- Prevention of overtreatment (medical necessity review)
- Minimization of cost-shares (appropriate level of intensity/quantity)
- Reduction in healthcare costs associated with fraud, waste and abuse

Prior Authorization Historically



Regence eAuth: Payer-Side Automation



eAuth/autoAuth Functionality

Provider Impact: Created greater transparency, but not less work

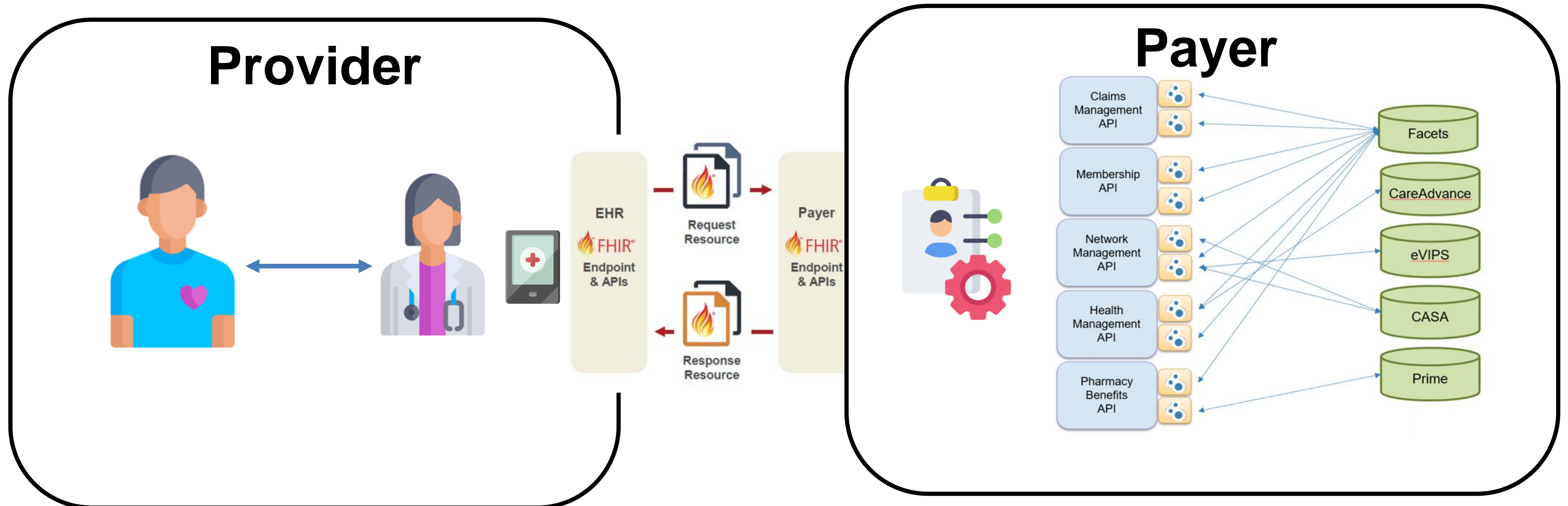
- Improvements

- Reduced wasted: 65% of electronic authorization requests don't require authorization
- Shortened cycle time:
 - 87% of the authorization requests are completed ≤ 5 calendar days (vs. 69% at baseline)
 - If all clinical info received at time of request: 85% ≤ 2 days, 98% in ≤ 5 days
- Auto-Approval feature creates transparency, returns instant approvals if clinical criteria satisfied

- Limitations

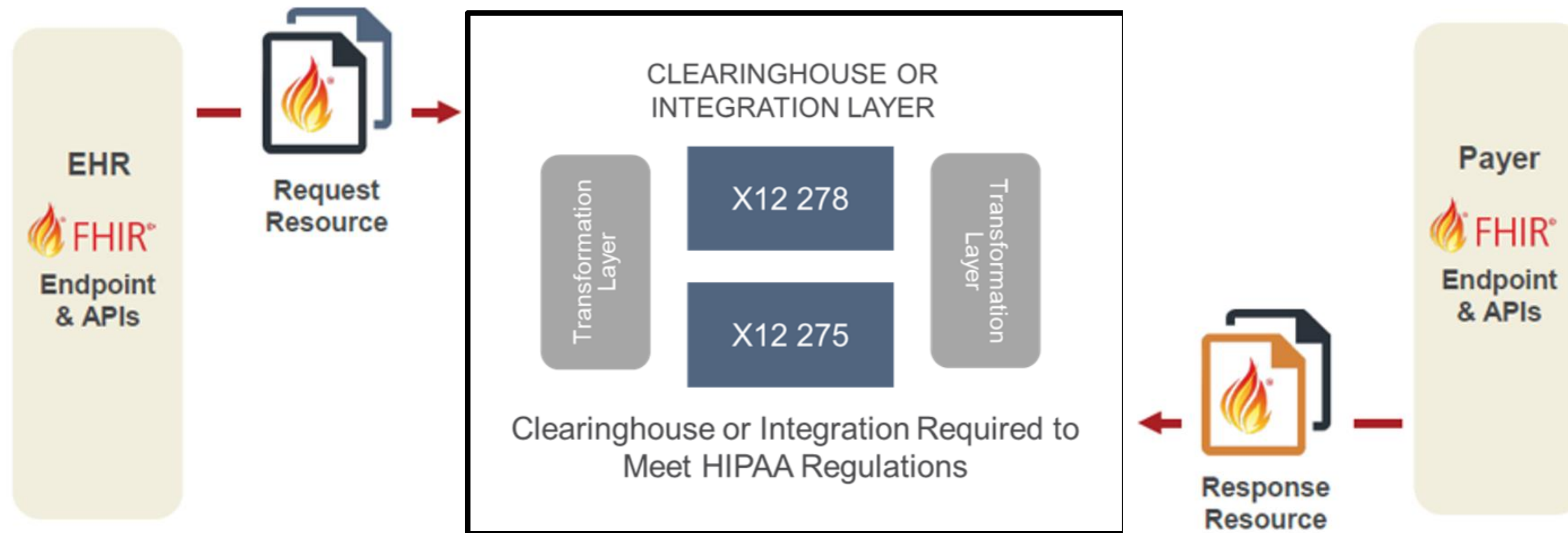
- Requires submission through separate portal
- Auto-Authorization process adds time to providers
 - Low adoption rates, low auto-approval rates
- Still requires attachment and review of clinical records

FHIR Acceleration of Prior Authorization



“Game Changer”

Bridging FHIR to Existing HIPAA Administrative Standards



Da Vinci Prior-Authorization in-Workflow Solution Demonstration

<<Pause at 32 seconds>>